

JAMES TYSON

INFORMATION SECURITY PROFESSIONAL

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SKILLS

Problem Solving

Adaptability

Collaboration

Strong Work Ethic

Time Management

Critical Thinking

Handling Pressure

Leadership

EDUCATION

MSC COMPUTING (INFORMATION SECURITY & DIGITAL FORENSICS)

The Open University - 2018

BSc (Hons) COMPUTING (FIRST)

University of Bath - 2014

CERTIFICATIONS

CISSP (WORKING TOWARDS)

CISMP

PRINCE2 FOUNDATION

AZURE FUNDAMENTALS

MCPS – OFFICE 365

ITIL FOUNDATION

SUMMARY

I am a keen information security professional, currently working in the Insurance industry, overseeing the confidentiality, integrity, and availability of information systems, and assessing key transformation projects. I pride myself on being able to bridge the gap between end-users, customers, and senior management, ensuring that information security is a key consideration in projects, incidents, and normal business activities.

EXPERIENCE

INFORMATION SECURITY & RISK CONSULTANT

Covea Insurance, Halifax UK / January 2020 - Present

- Manage, develop, and maintain the information risk register, information asset register, and support continuous improvement and maturation of information security risk management.
- Provide advisory support to business function and IT teams in undertaking risk and security considerations of business operations, new projects, and third-party suppliers.
- Assist IT teams in defining and executing action plans to implement security controls.
- Ensuring reviews of IT and information risk controls are undertaken, oversee related remedial activities and make recommendations to management to make controls more robust.
- Provide input into regulatory and governance returns, input into audit activities and management of resulting actions.
- Be part of the out of hours scheme and respond to security events when required.
- Ensure that security requirements for new and change business projects are defined, based on the assessment of risk within the agreed risk framework.

INFORMATION SECURITY & PRIVACY MANAGER

Cloud Direct, Bath UK / October 2018 – January 2020

- Development of new products and services alongside Practice Area Leads and Senior Management.
- Responsible for the creation of a 24/7 SOC Team, based across the UK and RSA.
- Responsible for all elements of internal security, working closely with specialist teams within the company.
- Successful projects include rollouts of Azure Information Protection, Intune, and Privileged Identity Management.
- Completion of risk assessments and reviews of internal systems and customer projects.
- Maintain awareness of current and emerging threats and vulnerabilities.
- Accountable for the development and testing of the company Business Continuity Plan.
- Introduction and management of new security tooling.

EXPERIENCE

ISO PROJECT MANAGER

Cloud Direct, Bath UK / January 2017 – January 2020

- Responsible for all elements of the company ISO27001, ISO20000, Cyber Essentials, and Data Protection compliance programme.
- Management of security monitoring, auditing, and corrective and preventative actions arising from breaches, incidents and non-conformances.
- Responsible for increasing information security and data protection awareness through continued staff training and other development activities.
- Lead the Information Security, Risk, and IT Service Management Forums.
- Company Data Protection Officer, responsible for dealing with internal and external data protection requests. Also hold the roles of Risk Manager, Change Manager, and Problem Manager.
- Completed a 6-month project to incorporate 6 acquired companies into the ISO programme.
- Successfully passed 2 ISO9001, 4 ISO20000, and 5 ISO27001 external audits.

2ND LINE SUPPORT ENGINEER

Cloud Direct, Bath UK / April 2015 – April 2017

- Working with enterprise level Cloud IT solutions
- Take escalations from triage teams and 1st Line Engineers
- Dealing with VIP customers and accounts
- Specialising in Microsoft technologies

IT TRAINER

Aspire Achieve Advance, Bristol UK / August 2014 – April 2015

- Teaching level three IT and Math and English skills to 16–19-year-old apprentices.
- Delivery and development of learning schemes.
- Pastoral and mentoring support.
- Child safety and protection.